

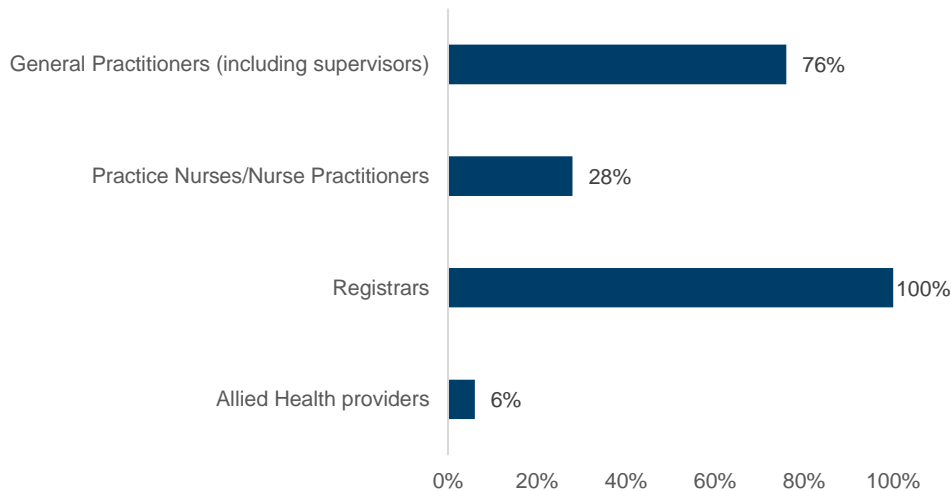
Use of and satisfaction with HealthPathways

In March and April 2024, Western Victoria Primary Health Network (WVPHN) surveyed primary healthcare clinicians and staff in our region to ask them 'What's it Like in General Practice?' and 'What's it like in Allied Health?'. We received a total of 523 responses.

Following is a snapshot of use and satisfaction with the western Victoria HealthPathways* website.

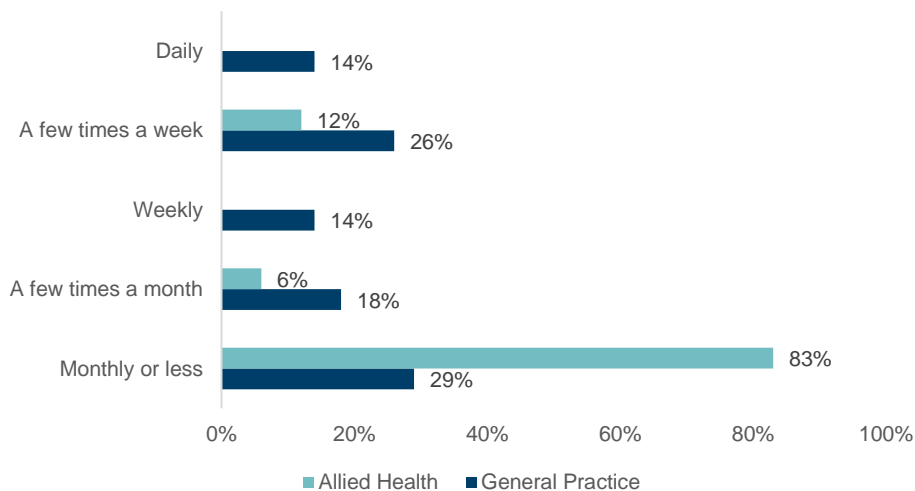
USE OF HEALTHPATHWAYS

- Use of HealthPathways is high amongst General Practitioners but lower amongst other professions.



FREQUENCY OF USE

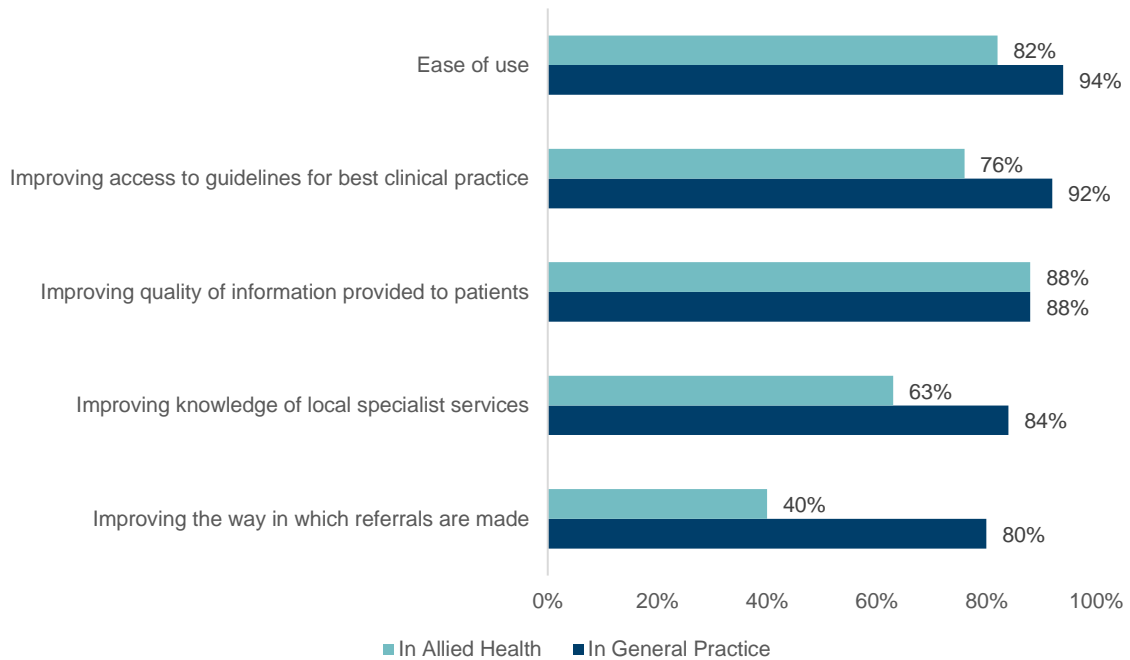
- More than half (54%) of General Practice staff who use HealthPathways do so at least weekly.



* HealthPathways is a web-based portal providing locally agreed, evidence-based, condition-based clinical guidelines and an up-to-date service referral directory. The site is designed to support primary health care providers, in particular general practitioners, in assessing, managing and referring patients. For more information see westvicphn.com.au/healthpathways

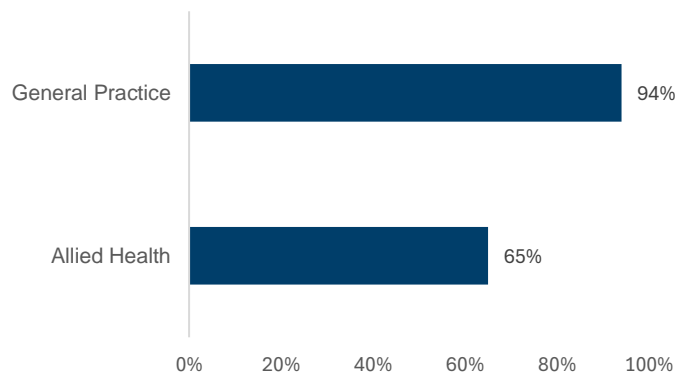
SATISFACTION WITH PERFORMANCE OF HEALTHPATHWAYS

- Most users of HealthPathways in western Victoria reported a moderate to very high satisfaction with key elements of the site.



LIKELIHOOD TO RECOMMEND HEALTHPATHWAYS TO COLLEAGUES

- Most current users of HealthPathways are moderately to very likely to recommend the site to colleagues.



Note: The 'What's it like in General Practice?' and 'What's it like in Allied Health?' surveys were conducted online from 29 February to 15 April 2024 by Outcome Services. They were open to any staff members working in general practice and/or allied health services within the Western Victoria Primary Health Network catchment. Results reflect the answers from respondents.

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MORE INFORMATION

This snapshot is part of the Primary Care Insights series for western Victoria. For more information and to access further snapshots, refer to our website westvicphn.com.au/insights